

POSITION POSTING: ADVOCACY SUPPORT AIDE

Position Date: June 15, 2020

Position Title: Advocacy Support Aide

Classification: Nonexempt, Full-time

Reports to: Family Justice Center Manager

Primary Worksite: Family Justice Center, Orange County

Anticipated Start Date: ASAP

Fearless! (formerly known as Safe Homes of Orange County) is a not-for-profit 501(c) (3), which has grown from a grassroots, small group of committed individuals in 1986 to an organization, leader, and resource in the field of intimate partner violence and human trafficking advocacy and services provision. Our many programs include a Family Justice Center, emergency shelter, legal program, anti-trafficking program, individual and group support, advocacy, therapeutic counseling, Risk Reduction Response Programs, systems-based advocacy and collaboration, community education and outreach, throughout Orange and Sullivan Counties.

Role Summary:

The Advocacy Support Aide is primarily responsible for supporting victims/survivors of intersecting forms of violence and abuse in accessing comprehensive direct services throughout the agency. They will provide empathic, nonjudgmental support and assistance to individuals around needs arising from, but not limited to, intimate partner violence, human trafficking, teen dating violence, sexual violence, and other types of crime victimization.

Duties and Responsibilities (shall include but not be limited to):

Essential Areas of Work

- Provide culturally-informed, trauma-responsive crisis intervention, and nonjudgmental, basic emotional support and safety planning to individuals accessing services.
- Support reception tasks including: answer door intercom; welcome walk-in's and clients upon arrival to the Family Justice Center; notify appropriate staff member about their presence and needs; and ensure safety, cleanliness and order in the waiting area.
- Provide support to clients in accessing services, including, but not limited to:
 - Transportation and accompaniment using the agency vehicle for advocacy-related needs;
 - Translation support;
 - Childcare while clients engage in services within the Family Justice Center;
 - Basic clerical support, including filing, data entry and photocopying; and
 - Grocery shopping, Food Bank ordering, and pantry organization.
- Provide clients with information regarding the NYS Office of Victims Services, assist with filing applications for OVS compensation, and serve as a liaison between clients and OVS.

Program-Related

- Attend and actively participate in regular supervision with Family Justice Center Manager.
- Attend and actively participate in program-specific and agency-wide staff/team meetings.
- Attend and actively participate in assigned webinars, in-service trainings, and external trainings.
- Attend and actively participate in awareness month activities and agency events for clients.
- Actively participate in maintaining a clean, welcoming environment throughout the agency.

Administrative

- Maintain the confidentiality of clients, staff, volunteers, and agency information. Exceptions include information pertaining to child abuse, danger to self or others, or in response to an authorized release of information.
- Adhere to agency policies and protocols related to the security of electronic client service records.
- Maintain the highest levels of accuracy in recordkeeping and reporting, ensuring that all client records and documentation of work activities are complete and up-to-date and submitted to

supervisor, as directed.

- Ensure timely response and follow up to email communication and voicemail messages.

Organizational Relationships

- Contribute toward fostering inclusive and supportive work environments throughout the agency.
- Work closely and collaboratively with Family Justice Center Manager and other supervisory staff, as appropriate, to understand and accomplish position responsibilities.
- Work closely and collaboratively with agency staff within the Family Justice Center, residential settings, and collocated office spaces.
- Work closely and collaboratively with community partner organizations while supporting the advocacy needs of clients.

Other

- Other duties as assigned by immediate and/or other supervisors.
- Staff members are encouraged to be flexible and responsive to changes in scope of duties.

Work hours: 40 hours per week; Monday through Friday with flexibility around evenings, weekends and holidays; primarily business hours with evening shifts required.

Requirements:

- Experience in providing direct counseling and/or advocacy services to victims/survivors of intersecting forms of violence and abuse preferred.
- High school diploma or G.E.D. and at least 18 years of age.
- Commitment to working from an anti-oppression, harm-reduction, and trauma-responsive approach; and to social change through active participation in working towards ending gender-based violence, racism, classism, sexism, ageism, homophobia, ableism, and all forms of oppression.
- Ability to work independently as well as cooperatively with a team, with a willingness to appreciate different points of view and problem solve in a constructive manner.
- Investment in ongoing professional growth and development, learning, and skill-building.
- Excellent written and oral communication, organizational and time management skills.
- Ability to model and uphold appropriate boundaries in work with clients, colleagues, supervisors, and community.
- Demonstrates good judgment with the ability to make timely and sound decisions.
- Experience with data management and knowledge of Microsoft Word and Excel, and other database applications.
- Ability to lift up to 50 pounds, navigate stairs, and periods of sitting, standing and movement required.
- Travel extensively between the agency's office sites and other locations throughout the service region.
- A valid, insurable driver's license and reliable transportation.

Desired:

- Bilingual/bicultural candidates strongly encouraged to apply.

Conditions of Employment:

- All jobs contingent upon successful completion of certain background checks which, unless prohibited by applicable law, may include criminal history, employment verification, education verification, DMV checks (for driving positions), State Central Registry, State Exclusion List, and fingerprinting.

NO PHONE CALLS PLEASE.

Applicants may email, mail, or fax resume **with** cover letter, describing your interest in this position.

Subject line must read: Advocacy Support Aide

Attention: MacKenzie Bachar

Email: mbachar@fearlesshv.org

Fax: 845-562-2216